



24th May 2021

To Whom it May Concern,

In March 2021, Boyd Jorgensen of Better Days Training and Coaching led two full day workshops focusing on *High Yield Leadership Behaviours* with the Wynnum State High School leadership team focusing on developing their leadership skills in building a feedback and coaching culture.

Boyd's experience as a high school principal, his extensive current experience as a school reviewer with the Department of Education in Qld and the Australian Council for Educational Research and his deep knowledge of the factors that contribute to high performance in schools was evident the relevance and usefulness of his workshops.

The 19 participants rated the usefulness and effectiveness of this workshop at 4.8 out of 5 on a Likert scale. The leadership team at Wynnum respected the wealth of experience Boyd had to draw upon in providing realistic and immediate take-aways as evidenced with the following feedback:

- *Runs on the board – Boyd's leadership background and credibility etc. Relates back to real-life examples.*
- *I liked the focus on starting with the positive to build a feedback culture.*
- *Practical activities really showed how to use the theory. Showed how necessary it is to practise and prepare.*
- *Very practical with tools that can be used straight away. Role plays and activities provided good practice.*

The 19 participants rated Boyd's level of engagement as a presenter at 4.95 out of 5 on a Likert scale. The team valued the practical, relevant and hands on approach, with comments from the team including:

- *Stories helped to make presentation more engaging. Clearly Boyd has had years of experience.*
- *Boyd was engaging and informative. The workshop was well paced, and the resources and modelling were practical and useful.*
- *You are an engaging and personable speaker. It was great listening and participating today.*
- *Relevant content to where we are at as a leadership team. Engaging presentation broken up with videos, stories, role plays.*

Boyd has returned to the school since to conduct one-on-one coaching sessions with leaders. These too, have been very highly regarded and useful in building our leadership team's individual capabilities and over-all capacity to grow our feedback and coaching culture.

Boyd is knowledgeable, very experienced and tailored his workshop and coaching to meet the professional learning brief with which he was provided. He is very personable, responsive, and sensitive to people's needs.

I, Cath Pfingst highly recommend Boyd Jorgensen of Better Days Training and Coaching whether you are looking for individual or team growth and development. You won't be disappointed; we definitely weren't!

Cath Pfingst